

Terms and Conditions

Bookings and check-in:

- Upon your enquiry for accommodation a quote will be provided to you.
- A 50 % deposit is payable upon reservation to reserve the apartment and full payment is required prior to occupation.
- A minimum stay of two nights per booking is required during high season.
- The person responsible for making the reservations and payment should ensure that all persons in their party have read these terms and conditions and accept full responsibility and liability thereof.
- It is the guest's responsibility to check the apartment and to report any defect or problem to the owner at the time of taking occupancy.
- You are welcome to check in from 14:00 to 18:00 (or later, by arrangement) on the day of arrival and required to hand the keys in by 10:00 on the day of departure.
- Only paying guests are allowed on the premises.
- The right of admission is reserved and strictly applied.

Cancellations:

- Cancellation longer than 30 days, 100 % refundable.
- Cancellation between 29 days and 15 days, 75 % refundable.
- Cancellation between 14 and 7 days, 50 % refundable.
- Cancellation less than 7 days, no refund.

Breakage and damages:

- We will not charge you breakage or key deposit, but we kindly request that you inform us of any damage.
- Bath towels are supplied, but not for use on the beach. Guests should provide their own beach towels.

Safety, health, environment and security:

- This is a non-smoking facility, but you are welcome to smoke outside, providing that you dispose of cigarette butts in a responsible way, due to the surrounding flora being a high fire risk.
- We ask that guests respect the environment at all times.
- Please help us by using water responsibly.
- Even though Yzerfontein is statistically a low crime area, caution should still be taken and the premises be locked when you are away.

Parking:

- Parking for one guest car is available on the premises. (Premises is directly opposite Yzerfontein Armed Response.)

Pets:

- Unfortunately no pets can be accommodated.

Indemnity:

- Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on these premises, the owner, its agents and/or employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. The guest/s hereby indemnifies the owner of By Grace Self Catering Accommodation against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.