

Seekat Oornagkamer

Terms & Conditions

Bookings & check-in:

- Upon your enquiry for accommodation a quote will be provided to you.
- A 50% deposit is payable upon reservation to reserve the room, and full payment is required prior to occupation.
- The person responsible for making the reservations and payment should ensure that anyone else in the party have read these terms and conditions and accept full responsibility and liability thereof.
- It is the guest's responsibility to check the room and to report any defect or problem to the owner at the time of taking occupancy.
- You are welcome to check in from 14:00 to 18:00 (or later, by arrangement) on the day of arrival and required to hand the keys in by 10:00 on the day of departure.
- Only paying guests are allowed on the premises.
- The right of admission is reserved and strictly applied.

Cancellation:

- Cancellation longer than 30 days, 100% refundable.
- Cancellation between 29 days and 15 days, 75% refundable.
- Cancellation between 14 and 7 days, 50% refundable.
- Cancellation less than 7 days, no refund.

Breakage & damages:

- We will not charge you a breakage or key deposit, but we kindly request that you inform us of any damage.
- Bath towels are supplied but not for use on the beach, guests should provide their own beach towels.

Cleaning:

- This is a self-catering facility, but if you stay for a lengthy period and you would like a cleaning service, please speak to us.
- There is a laundry service in town.
- Fresh bed linen and towels will be supplied every fourth day, unless there is a need to have it replaced sooner.
- Cleaning materials are provided.
- Refuse may be placed in the bin and placed outside when you would like it to be removed.
- The drains in Yzerfontein are either soak or Municipal pump drains, therefore, please use only toilet paper in the toilets. Bins and disposable hygiene bags are provided for any other items that need to be disposed of.

Safety, health, environment & security:

This is very high on the owner's agenda, we are members of the Yzerfontein Conservancy and totally committed to the protection of the greater environment, and we ask for your kind and full cooperation.

- This is a strictly non-smoking facility, but you are welcome to smoke outside, providing that you use the cigarette butt dispenser.
- The Yzerfontein residential area is surrounded by nature reserves and Green Belts running through the town. We ask that guests respect the environment at all times.
- Apart from a variety of small wild animals there are also dangerous snakes such as Puffadders and Cape Cobras, it is therefore advisable not to wander into the fynbos. At certain times of the year, such as the breeding season, ostriches could be dangerous too, rather do not approach them at any time and give them right of way.
- A smoke detector, fire extinguisher, basic first aid kit, and an emergency light is available.
- Due to the fact that the West Coast is an arid environment, the local communities experience water restrictions from time to time, please help us by using water responsibly.
- We should mention that even though Yzerfontein is statistically a very low crime area, caution should still be taken and the premises be locked when you are away.

- A medical practitioner is available in town but unfortunately not 365 days a year, please see the emergency phone list.
- Every effort is made to service and maintain all amenities, equipment, and appliances to a fully operable and safe condition, and guests are requested to use and operate all these in a responsible manner. Kindly report any faulty conditions to the owners.
- Operating instructions are available in the information folder for each and every electrical appliance and other equipment in the apartment, kindly ensure that you are familiar with the operation thereof.

Parking:

- Parking for one guest car is available on the premises.
- There is no parking available for fishing boats on the premises and should therefore be parked on the street.
- Fishing boats may not be washed using the water of Seekat Oornagkamer, as there are municipal facilities outside town where this can be done.

Pets:

- Unfortunately, no pets can be accommodated.

Indemnity:

Whilst every reasonable precaution has been taken to ensure the safety of our guests and their possessions on the premises, the owner, its agents, and/or its employees shall not be liable for any injury, loss, theft or damage suffered by a guest/s whilst on the premises. The guest/s hereby indemnifies the owner of Seekat Oornagkamer against any claims arising from any injury, loss, theft or damage suffered by them on the premises. Guests enter at own risk.